

## XXX COMPANY

[Cannot reveal actual name due to a signed NDA]

### XXX COMPANY IMPLEMENTS WSS PORTAL

*A leading Company in Australia needed to streamline their periodic device testing procedure through their Portal. To achieve this, CCS has developed a custom solution in SharePoint.*

## SITUATION

Client XXX has been engaged by one of their clients to perform regular tests of a device at all of the client's stores. Each device needs to be tested periodically. Testings were carried out by the Client's Sales Representatives using one of the various test units. Client needs a system to help schedule these visits and track the outcome of each individual device test. As Client already had an Intranet based Windows SharePoint Services 3.0, it was decided to build the solution on this platform. The Sales Representatives will also need an easy way to record the results of each device test carried out at a client site. The Sales Representative will not be connected to the Client network during this time. The solution should allow the Sales Representative to forward the test details back to Client's head office once they are online again.

## SOLUTION

CCS developed a SharePoint based Solution to maintain the list of stores. A separate SharePoint list was used to track appointments for each round of testing. The appointment scheduling and intimation to the client store was automated using event handler. The offline test result entry was implemented by InfoPath form which when received as email, automatically updates the information in SharePoint. The solution also provided a Dashboard with various statuses of appointment and testing.

## BENEFITS

The Client XXX reaped the result of this SharePoint solution by having a faster scheduling mechanism and automated test data uploading. It also helped to have clear views of the appointment status and device test. Intimation to client store also helped to streamline the testing. Above all, the deployment of the solution ensured that users can access the information even when they are not in the office.

## FOR MORE INFORMATION

Microsoft products	<a href="http://www.microsoft.com">www.microsoft.com</a>
Sharepoint Services	<a href="http://www.ccstechnologies.in">www.ccstechnologies.in</a>
Communication	<a href="mailto:busdev@ccstechnologies.in">busdev@ccstechnologies.in</a> <a href="tel:+91-481-256-5654">+91-481-256 5654</a>