

BPCL – KOCHI REFINERY

KOCHI REFINERIES IMPLEMENTS CORPORATE INTRANET PORTAL

KRL, one of the leading Oil Refineries in India, needed a Corporate Intranet Portal for Collaboration and Content Management to share information among its employees. To achieve this, CCS has deployed Microsoft Office SharePoint Server Portal and customized it for them.

SITUATION

The main challenge was to improve collaboration, increase productivity by sharing information among employees, and streamlining business processes. The company used to send emails or send paper documents to participants for process management and sharing information. With more than 2500 employees and 100 departments in the company it was a herculean task.

Document Management (and storage) was another major challenge. The company has to keep millions of documents and extensive records for various activities. Since all these documents were to be retained as hard copy, large archives and filing systems were built up over time, and information became very difficult to retrieve. In addition to this the company has got thousands of technical specifications, images and videos for its products and processes.

The company also wanted to have an Employee Portal to share their personal details and to post their views, articles and news contents.

SOLUTION

CCS has deployed a Corporate Intranet Portal with 176 separate sub-sites representing every department, several groups, social networking, and a blog site for employees. The portal is powered by Microsoft Office SharePoint® Server 2007, for managing Content and Collaboration sites. CCS has developed custom Web Parts for Video Gallery, Image Gallery, Slide Shows, Press Clippings, News Rollup, Flash announcements, Messages etc. to provide rich user experience. Custom application pages and content types were developed using Visual Studio to cater to various functional areas and to integrate with other applications. CCS has also implemented custom workflows for approval of Photography/Videography in Refinery, News Letter contribution, Social Interaction Programme (Tour and related transportation),

Refinery Visit etc., using Visual Studio and SharePoint Designer to automate complex business processes.

All corporate documents and records are stored in the document/records centre from which employees can retrieve information without compromising security. The corporate news site allows the company authorities to publish news and articles that can be read by all employees.



BENEFITS

The company saw immediate results after deploying the solution proposed by CCS. The major improvements are control over time and processes. People started to receive emails as soon as they are assigned task. They are able to know the status of a particular process very quickly. Tasks are escalated to next level, if needed, automatically. The custom Web Parts developed by CCS allowed people to personalize their own pages in the way they wanted to view it. Employees can now subscribe to items they are interested in. The Enterprise Search feature helps an employee to search through documents and pages and to find required information very quickly.

Another major benefit is on cost side. The company has reduced paper consumption to less than half than they were used to. Since the documents and other contents are shared, they are able to eliminate postage and transportation costs incurred to send documents across different locations.

FOR MORE INFORMATION

Microsoft products www.microsoft.com



CASE STUDY



Sharepoint Services

www.ccstechnologies.in

Communication

busdev@ccstechnologies.in

+91-481-256 5654